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For Immediate Release

ITECH Global Communications Training Introduces The First Vendor-Neutral Voice Over Internet Protocol (VoIP) Course Leading to VoIP Installer Certification

Frederick, MD – April 8, 2005 – ITECH Global Communications Training (ITECH GCT), a premier provider of technical education to the telecommunications, cable and aerospace industries, as well as the US military, today introduced the first authorized, vendor-neutral VoIP training course, ‘Voice over Internet Protocol – Introduction’. Developed exclusively in partnership with Electronic Technicians Association International (ETA), the course leads to the recently announced Broadband VoIP Installer certification.

This unique course will introduce the technical concepts of Voice over Internet Protocol (VoIP) technologies over 20 hours of extensive, hands-on instructor led training. It is designed for anyone who plans to install, evaluate or work with VoIP networks, applications and services. Employers will gain educated resources to broaden their reach and expand service and sales to their existing customers. The Voice over IP Introduction course is the first in a series of planned VoIP and SoIP (Services over IP) courses that will be introduced in 2005. Other courses will include Enterprise Telephony and VoIP Security.

VoIP technology allows voice, video and data to transmit over existing internet infrastructure at exceptionally high rates of speed versus traditional means. With lower operational and maintenance costs, IP Telephony is increasing its momentum throughout the Industry. All of the major telecommunication companies have announced plans to deploy these services in the coming months.

“With the growing importance of this technology,” said Jim Plumadore, Vice President of ITECH GCT, “I believe the marketplace is looking to not only train technicians and call center personnel to install and support VoIP services, but ensure these representatives truly understand the technology so they can better inform customers of their service options. Through our experience within the telecommunications industry and our educational expertise, we have created a unique training solution that equips students to quickly adapt to the changing market.”

About ITECH Global Communications Training

ITECH Global Communications Training is a premier provider of technical and workforce training for the telecom industry. Providing a comprehensive suite of converged technologies courses, ITECH GCT helps corporations, individuals, and the military build the skills they need to compete and succeed in the broadband era. ITECH GCT certification programs offer fast-track training to entry-level job seekers, telecommunications technicians, and busy telco professionals. With many convenient classroom locations throughout the United States and the ability to deliver customized learning solutions to individuals and organizations around the globe, ITECH GCT is the leader in cutting-edge telecommunications training solutions. ITECH GCT was recently awarded ETA’s Outstanding

Certification Administration Award for administering the highest number of Fiber Optics Installer exams in 2004.

About Electronics Technicians Association International (ETA)

Electronics Technicians Association International (ETA) is a not-for-profit, worldwide professional association founded by electronics technicians and servicing dealers in 1978. Those dedicated professionals saw the need for an association that would be totally independent of any industry influences on its technicians. The sole purpose of our association is to provide recognized professional credentials as a testament to an individual's skills and knowledge in a particular area of study.

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